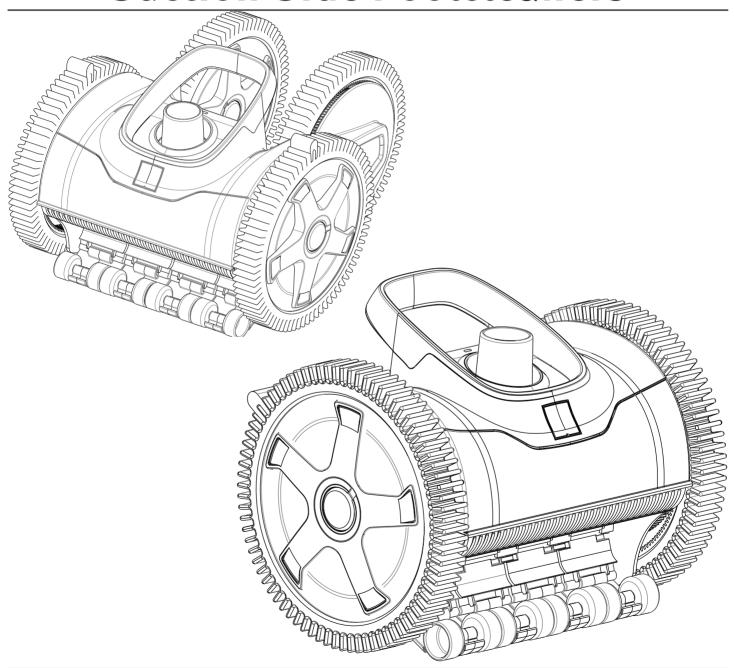


# Owners manual 2 Wheel & 4 Wheel Suction-Side Poolcleaners



Hayward Pool Products (Australia) Pty Ltd. Melbourne-Sydney-Brisbane-Perth

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#### **SELF ADJUSTING TURBINE VANES**

All the cleaners have the patented self-adjusting turbines, which maximize the power from the water flow. This turbine is similar to a paddle wheel with blades that are adjustable. This feature allows the cleaner to still move at low suction and low pressure. In addition the folding vanes of the turbine allow for the easy passage of larger debris through the cleaner.

#### STEERING SYSTEM

The 2x and 4x Suction cleaner have an internal programmed steering system, that causes the left wheel to periodically reverse, allowing the cleaner to turn and then move into another direction. For the 2x Suction cleaner there are five different programmed turns ranging from 90 to 450 degrees. For the 4x Suction Cleaner there are three different programmed turns ranging from 90 to 540 degrees. This feature allows the cleaner to cover not only the deep end, but also the shallow end.

This steering system allows for the 2x Suction cleaner to travel 2.4 to 3 metres before it turns, and the 4x Suction cleaner will travel 3.3 to 4.2 metres before it turns. The cleaner cleans more in the shallow end than any other cleaner. The cleaner has no problem with uneven surfaces or strange shapes. It won't stick in a corner, or get hung up by a main drain.

#### **ROBUST TIRE TREADS**

One look and you will see that the patented tire treads give the cleaner better climbing ability and obstacle maneuverability. The tires come with tread wear markers that show you when to replace your tires. The front tires of the cleaner have humps (raised treads) that allow the cleaner to overcome any reasonable obstacles such as the main drain and uneven surfaces. This makes the Cleaner ideal for all pool surfaces and shapes.

#### **SELF-CLEANING SWIVEL**

This is a feature that allows the cleaner to turn freely without interference from the hose due to debris buildup in the swivel hose cone. By self-cleaning, the swivel prevents the hose from coiling. (Note: Sometimes with severe debris one needs to hold it under a water faucet for cleaning).

#### **WALL CLIMBING**

Cleaner will only climb walls on pools with sufficient floor to wall radius.

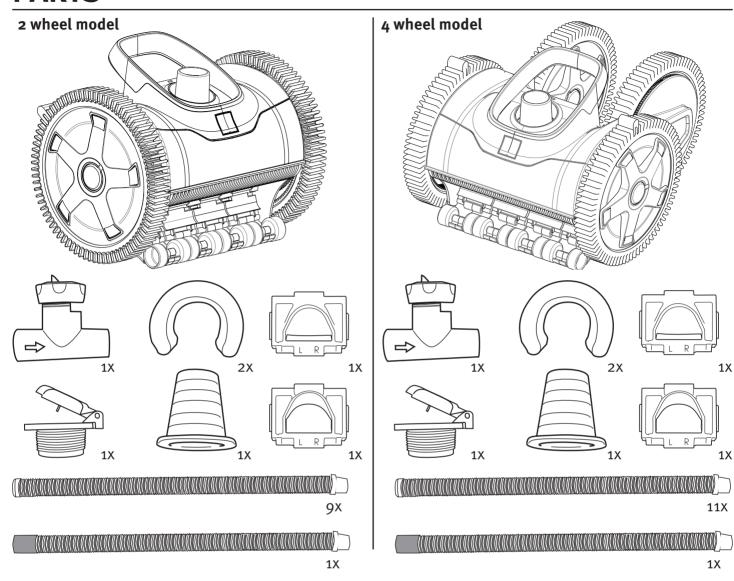
The cleaner has patented adjustable skirts that allow the cleaner to maintain optimal suction under the machine even when it encounters obstacles. When the Cleaner encounters an obstacle one (or more) of the skirts will lift up (adjust) over the obstacle while maintaining suction under the cleaner.

#### **SAFETY FACTS**

- **DO NOT** use to remove large debris in new pools.
- **REMOVE** the cleaner before chemically shocking your pool.
- **DO NOT** swim with cleaner
- Store the cleaner in a shaded safe area.
- Hoses must be stored straight. **DO NOT** coil the hoses.
- Keep away from children and pets.
- **REMOVE** cleaner when performing backwash.
- REMEMBER SAFETY FIRST



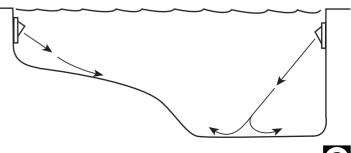
#### **PARTS**



# **Installing the Cleaner**

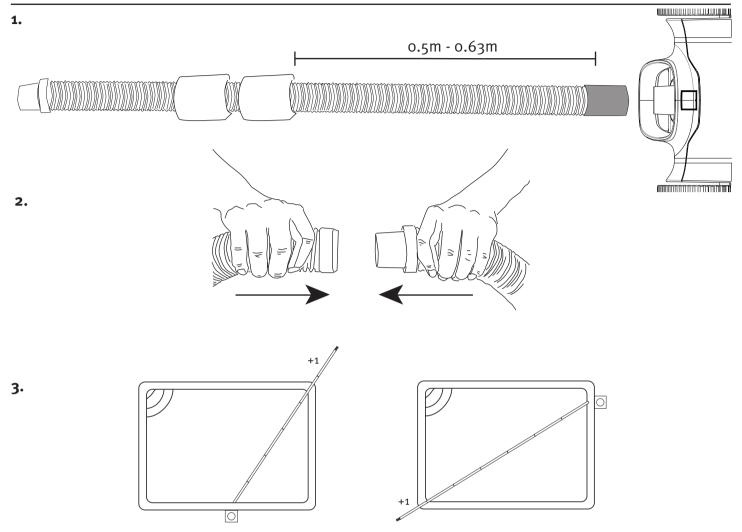
# **STEP 1**; preparing your pool.

- 1. Manually remove very large and excessive debris from pool (ie. post storm, spring cleaning/pool opening situations).
- 2. Perform a backwash, clean your filter, skimmer baskets and pump basket.
- 3. Make sure your chemical balance is correct. If not, now is the time to correct it. If you chemically shock the pool, wait a day or two before continuing.
- 4. Point all your return fittings downward.



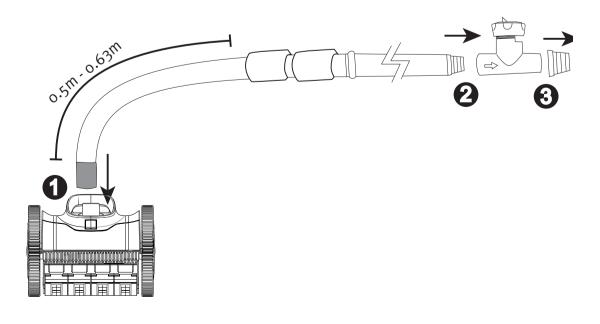
# **HAYWARD**

# **STEP 2**; connecting the hoses.



# **STEP 3**; attaching the cleaner.

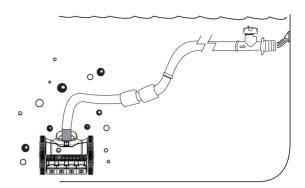
3





#### **STEP 4**; submerging the cleaner.

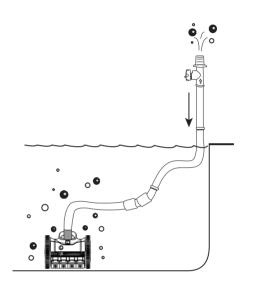
Lower the cleaner into the water. While your pump is running, take the end of the hose with the Adjustable Regulator Valve (if you need it) and hold it against one of the return fittings to expunge all of the air in the hose and the cleaner.



OR

With the pump turned off, lower the cleaner and then vertically push the hose down into the water until the hose is completely filled with water.

YOU DO NOT WANT ANY AIR TO REMAIN IN THE HOSE AND THE CLEANER!!



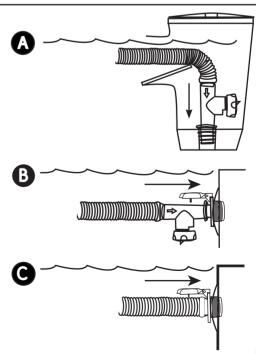
#### **STEP 5**; connecting to suction.

- 1. Make sure that the filtration pump is turned OFF. **SUCTION CAN BE VERY DANGEROUS!!!**
- 2. If you are hooking into a skimmer tightly press the Regulator Valve and the Hose Cone (Valve Adapter) end into the bottom of your skimmer. (see image **A**)
- 3. If you are hooking into a designated threaded suction port/line then screw in the Vac Lock and insert the Regulator Valve. (see image 3)

OR

Insert the hose directly into the Vac Lock and use your 3-way or ball valve to get the correct performance when the Regulator Valve is not used. (see image )

4. Switch the pump power back ON.



# **HAYWARD**

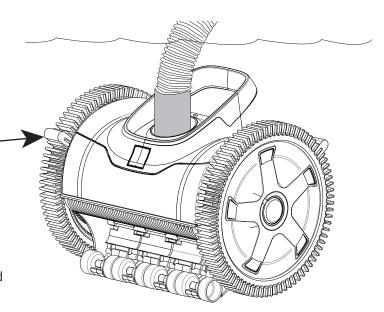
# **STEP 6**; adjusting the cleaner.

**ADJUSTING WHEEL RPM:** For the cleaner to run optimally the revolutions per minute(RPMs) should be between 11 and 14 (Note it will still clean as low as 8 RPM but will NOT climb walls).

While the cleaner is running take it by the leader hose so that the cleaner is just below the water. (KEEP THE CLEANER BELOW THE WATER LEVEL or else it will suck air). Now count the number of revolutions made per minute by the RIGHT FRONT WHEEL by using the hump (raised treads) as your marker. If it is between 11 and 14 RPM you are done.

If your cleaner RPMs are not within the range there are two ways to adjust it.

NOTE: This is equivalent to 7 to 10 inches (178mm to 254mm) of mercury on a vacuum gauge. A vacuum gauge is NOT included with the cleaner but is available at your local pool store.

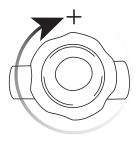


This valve regulates the suction so that the Cleaner does not exceed the optimal 11-14 RPM(revolutions per minute). It does so by opening to bypass water when necessary. This will ensure the best possible performance from your cleaner.

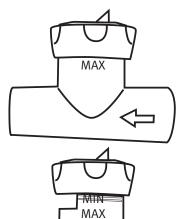
#### 1. ADJUSTING THE BYPASS VALVE:

Screwing the top in you will bypass less water, increasing the RPM (speed). If it is all the way in and you still are below 11 RPM adjust the 3-way valve for more suction and/or clean the filter. Remove the valve.

Screwing the top out you will bypass more, decreasing the RPM (speed). If it is screwed all the way out and you still are above 14 RPM adjust the 3-way valve to give less suction. Note: If the line you are hooked to (skimmer or inlet) has a 3-way valve or ball valve you may have to adjust the 3-way valve or ball valve even if you are using the regulator valve.









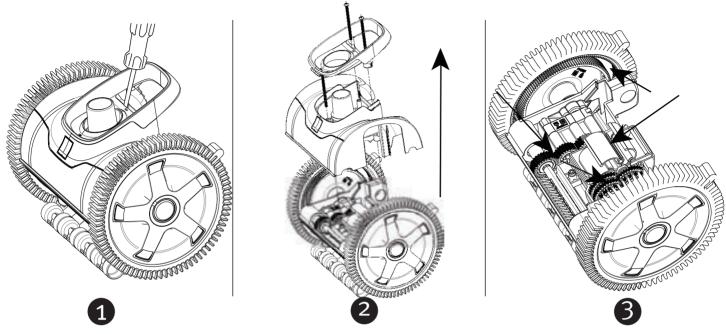
Adjust the amount of flow from the suction line/skimmer line to obtain the proper flow.





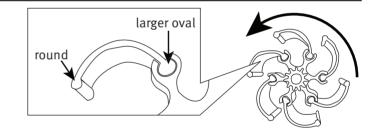
# **Servicing the Cleaner**

#### **Removal of Obstructions**



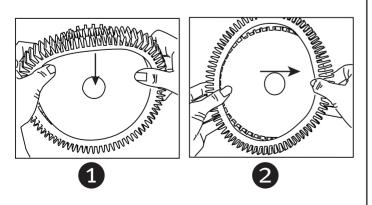
# **Turbine Vanes/Blades**

The turbine vanes have to be placed in the turbine hub a certain direction. We use the following mnemonic the turbine vanes are like "a wave breaking" toward the front of the cleaner. In the front of the unit the vanes are convex (like a mountain) in the back they are concave (like a valley). NOTE: The large elliptical end of the vanes is placed into the turbine.



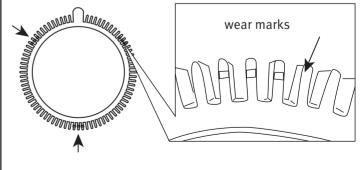
#### Tires

#### **Removal and Replacement:**



#### Wear Marks:

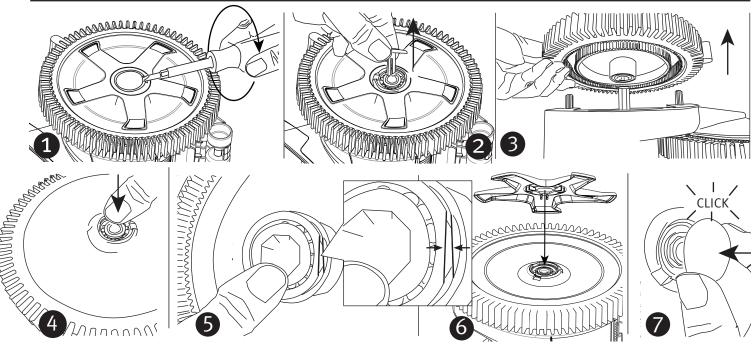
The tires must be replaced when they are worn down to the tread wear indicators. Note: if you cant see them you are worn past them.





# **HAYWARD**

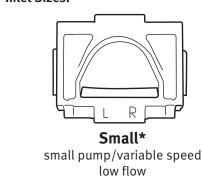
#### Wheel or Bearing Removal & Replacement



When the unit is reassembled turn the right front wheel (looking from behind) and make sure everything turns smoothly.

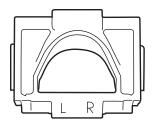
# **Skirt and Inlet Removal & Replacement**

#### **Inlet Sizes:**

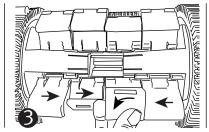




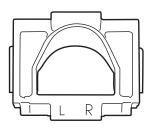
Turn the unit upside down and press with both fingers on both sides of the inlet. While pushing down pull up on the inlet.



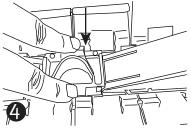
**Medium** average pump normal flow



Once the inlet is removed you can remove any debris that is in the turbine chamber. You can also remove and replace the skirt/bracket assemblies. One of the middle skirt/brackets can be easily pulled out. Once one assembly is out you can slide the others out easily to replace.



Large large pump high flow



Once any debris has been removed or the skirts have been replaced replace the inlet. Note it can only be inserted in one direction and once it is in it should clip on both sides. Note: if it does not clip in then you have it the wrong way around (it is marked L and R).

Remove the inlet.



# Troubleshooting; ALWAYS TURN OFF THE SYSTEM BEFORE PERFORMING ANY REPAIRS.

Problem	Solution
Cleaner doesn't move or moves too slow.	<ul> <li>Check wheel RPM.</li> <li>Obstruction in the cleaner itself. If there was an obstruction make sure vanes are replaced correctly.</li> <li>The pump may be turned off or on low speed.</li> <li>The pump may not be primed. Check for leaks in the system (symptomsbubbles from the returns?) Possible other problem or obstruction in the system. Pump impeller blocked? Filter needs backwashing. Clean pump basket, skimmers.</li> <li>Turbine vanes/blades in wrong direction and/or wrong side.</li> <li>Problem or obstruction in the system.</li> <li>Obstruction in the cleaner itself.</li> <li>Low wheel RPM (insufficient flow).</li> </ul>
The right wheel will not turn when rotated by hand. (looking from behind)	•Obstruction in the cleaner itself.
The right wheel skips teeth when rotated forward by hand. (looking from behind)	•Wheel hub or right drive gear worn/damaged.
The loops in the hoses won't come out.	<ul> <li>The hoses have been stored in a coiled position. Lay them straight in the sunlight.</li> <li>Clean swivel on cleaner head by running it under a tap.</li> <li>Leaf canister it may be in wrong place or not floating.</li> </ul>
The cleaner turns in circles, it wont go straight at all.	•Wheel hub and/or large drive gear and/or steering slide assembly and/or right drive gear are worn or damaged.
The cleaner does not clean the entire pool.	<ul> <li>The hose is too short.</li> <li>The float(s) may be in the wrong position. Should be 0.5 to 0.63 metres from cleaner head.</li> <li>The Hose Cone Swivel (on the turbine cover) may be dirty.</li> <li>The return fittings may be pushing the cleaner hoses away. Point them down.</li> </ul>
The cleaner climbs the wall too much or climbs out.	<ul> <li>The tire treads and skirts may be worn down.</li> <li>Too much suction or flow.</li> <li>You are not using the Bypass Valve (if hook up is in skimmer).</li> <li>Auto skim plate/vac plate needs adjustment.</li> </ul>
The cleaner won't climb the wall.	•Too little suction or flow. •Float may be in the wrong position.
When the pump turns off the hoses pop out of the skimmer or suction inlet.	<ul> <li>Make sure hose cone is properly placed into inlet/port/water gate.</li> <li>Air in system. When pump shuts off air goes path of least resistance and pops out the hose. Fix air leak.</li> </ul>
Wheels are wobbly.	•Bearings are worn please replace.
The cleaner falls on its side and takes too long to recover.	<ul> <li>The float(s) may be in the wrong position or missing.</li> <li>The hose is too short.</li> <li>The return fittings may be pushing the cleaner hoses away.</li> <li>Check wheel RPM.</li> </ul>
Turbine vanes /blades pop out of turbine.	<ul> <li>Wrong side of vane in the turbine hub. Large oval side should be in turbine.</li> <li>Turbine hub possibly worn.</li> </ul>



#### **Hayward Pool Products Limited Warranty**

#### Warranty - Standard Conditions - Australia and New Zealand

Hayward Pool Products (Australia) Pty Ltd (ACN 083 413 414) ("Hayward Pool Products (Australia)") distributes Hayward Pool Products in Australia and New Zealand and provides the following warranties:

#### STATUTORY RIGHTS

- 1. The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the laws in relation to the goods and services to which the warranty relates; and
- 2. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You may be entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### LIMITED WARRANTY

Hayward Pool Products (Australia) warrants that its products are free from defects in materials and manufacture for 12 months from date of supply by Hayward Pool Products (Australia) plus 90 days to allow for installation and supply (unless otherwise specified). Hayward Pool Products (Australia) will at its discretion, except in the circumstances described below, either replace or repair any product proven to be defective during the warranty period for either materials or manufacture or alternatively pay the cost of repair or replacement within 90 days of the receipt of the defective product, barring unforeseen delays. This warranty is personal to the original purchaser and does not pass to any subsequent purchaser(s).

To the extent permitted by law, Hayward Pool Products (Australia) will not be liable for products which fail or become defective during the warranty period as a result of freezing, accident, negligence, improper installation, water chemistry, misuse or lack of care.

To the extent permitted by law, except as set out in this Warranty, Hayward Pool Products (Australia) excludes all statutory or implied conditions and warranties and any other liability it may have to the Customer (including liability for indirect or consequential loss) that may arise under statute or at law including without limitation for breach of contract, in tort (including negligence) or under any other cause of action.

To the extent permitted by law, except as set out in this Warranty, Hayward Pool Products (Australia) limits its liability under any condition or warranty which cannot be legally excluded in relation to the supply of Goods and Services to:

- 1. Replacing the Goods or supplying equivalent Goods or Services again;
- 2. Repairing the Goods;
- 3. Paying the cost of replacing the Goods or of supplying equivalent Goods or Services again; or
- 4. Paying the costs of repairing the Goods.

Claims made for warranty, labour or infield support will not be accepted by Hayward Pool Products unless evidence is provided that installation has been completed in accordance with standard warranty conditions. Please refer to specific program document for details.



# **Hayward Pool Products Limited Warranty**

#### WHAT TO DO IF YOU HAVE A WARRANTY CLAIM

The faulty product is to be returned to the place of purchase, or where installed by an approved agent to an authorised warranty agent. No returns will be received directly from end consumers by Hayward Pool Products (Australia). You are responsible for arranging removal of the defective product and arranging installation of the repaired or replacement product, all transportation (and any applicable insurance costs) of transporting the product to the supplier and transporting the replaced or repaired product from the supplier.

All returns are subject to Hayward Pool Products (Australia)'s written approval and must be accompanied by either:-

- 1. A Field Inspection Report authorised by the Local Customer Service Manager or Authorised Agent; or
- 2. A "Return Goods Authorisation" form obtained from Hayward Pool Products (Australia) prior to shipment.

Unauthorised returns will not be accepted.

All Hayward Pool Products (Australia) warranty parts taken as an across the counter warranty exchange must be held for inspection until authorisation has been given by the Local Branch Customer Service Manager to dispose of them. Hayward Pool Products (Australia) reserves the right to provide replacement or credit for any items authorised under this warranty program.

All claims must be accompanied by a copy of original purchase receipt, clearly stating date of purchase. All serial numbers must place the product within the warranty period or a proof of purchase is required. No claims in respect of the product can be made after the expiration of the warranty period.

Warranty service requests can be faxed to: Hayward Pool Products (Australia) Pty Ltd. Fax: 1300 POOLS2 (1300 766571)

Or submitted to your local Hayward Pool Products (Australia) Branch Office.

A standard form is available to request warranty service. We will require:

- · Installation contact information including address, daytime telephone numbers, home phone number, email etc.
- Complete model and serial number
- Proof of purchase (if the serial number was manufactured > 1 year ago).
- Evidence that purchase and Installation was completed in one transaction, by the one business or organisation.
- Nature of problem including specific faults and error codes

email: sales@hayward-pool.com.au web: www.hayward-pool.com.au

# REGISTER YOUR HAYWARD POOL PRODUCTS WARRANTY ONLINE TODAY AT: www.hayward-pool.com.au